# ALABAMA PUBLIC SERVICE COMMISSION DOCKET 30934

Registration of Third-Party Providers for Telecommunications Billing

A. Registration request is for a (Select one):

Billing Aggregator\_\_\_\_ Third-Party Provider XXX

Filed Jan 21, 2009

<u>A</u>PSQ

For Third-Party Providers, name of associated Billing Aggregator: ILD Telecommunications, OAN, ESBI, Payment One, The Billing Resource.

#### **B. GENERAL INFORMATION**

- 1. Name of Third-Party Provider or Billing Aggregator requesting Commission approval to include charges for products/services on Alabama Telephone Utility consumer bills: **FraudAlertGuard.com**
- 2. Mailing address: 301 Route 17, Suite 800, Rutherford, NJ 07070
- 3. Third-Party Provider or Billing Aggregator name (whichever is applicable) that will appear on consumer bill and the associated toll free number that consumers will be instructed to call for questions regarding the transaction. FraudAlertGuard.com Tel: 866-932-9880 Fax: 866-932-9881
- 4. Point of Contact for Commission Inquiries
  - a. Contact Name: Frank Cahill
  - b. Contact Phone Number: 201-935-5000, ext. 401
  - c. Contact Email Address: flcahill@consumerdataservice.com
- 5. Alternate Point of Contact for Commission Inquiries
  - a. Alternate Contact Name: Greg Stavila
  - b. Alternate Contact Phone Number: 201-935-5000, ext. 300
  - c. Alternate Contact Email Address: greg@consumerdataservice.com

22232425267178293037 202122232425267178293037 202122232425267178293037

Must be a direct line not a call center phone number.

Must be an individual email address not a general customer service or webmaster address.

## ALABAMA PUBLIC SERVICE COMMISSION <u>DOCKET 30934</u>

### Registration of Third-Party Providers for Telecommunications Billing

### C. THIRD PARTY PROVIDER PRODUCTS/SERVICES INFO

Provide the following data for each product and/or service that may be included on Alabama telephone utility consumer bills. Attach additional pages as necessary. Contact Commission Telecommunications Division if list exceeds 20 entries.

Item No. (Numbered list beginning with 1) Identity Theft Prevention Services

Description of product or service: Identity Theft Prevention Services

How is product/service marketed to consumer? Internet Marketing, website sign up (FraudAlertGuard.com).

How does consumer subscribe to the product or service? Electronic Letter of Agency

FRAUDA	LERT <b>GUARD</b>		Sign Up Today 1.866.932.988
Only <b>\$14.95</b> per month		LETTER OF AGENCY January 20. 2009 2:31 PM EST IP Address: 64.19.129.188	
	First Name	Last Name	
Contact credit bureaus to set fraud alerts	Email Address Address Zipcode Mother's Maiden Name	Home Phone Number  City  State -Select One	9- •
Block pre-approved credit offers	FraudAlertGuard.com Service TERMS AND CONDITIONS  These Terms of Service constitute the SERVICE agreement ("Agreement") between FraudAlertGuard.com Service ("we," "us" or "FraudAlertGuard.com") and the user ("you," "user", "Member" or "Customer") of FraudAlertGuard.coms Service and any related product or Services ("Service"). By a citivating the Service, you acknowledge that you have read and understood, and you agree, to the terms and conditions of this Service Agreement, and you represent that you are of legal age to enter this Agreement and become bound by its terms.  If I acknowledge that I have read and accepted the Terms and Conditions Agreement by myself and FraudAlertGuard.  By digning the "One" New button, I confirm the information submitted and I am fully authorized to meas one sumorize charges to the selephone number listed above. I understand the Terms and Conditions of this somewheels that I "revuelled the meas one sumorize charges to the selephone number listed above. I understand the Terms and Conditions of this somewheels that I "revuelled the recommendation of the international parts of the selephone of the sel		user ("you," lated products have read and lement, and you und by its  Agreement between  used to make oranges and motisions of this offer and one provided it addition.

I acknowledge that I have read and accepted the Terms and Conditions Agreement between myself and FraudAlertGuard.

By clicking the "Order Now" button, I confirm the information submitted and I am fully authorized to make changes and authorize charges to the telephone number listed above. I understand the Terms and Conditions of this offer and acknowledge that FraudAlertGuard.com is authorized to charge my local phone bill for services provided. In addition, by clicking on the

"Order Now" button, I agree that I am 18 years or older, am duly authorized by the telephone account owner to make changes to and incur charges on the telephone account and agree to the service for \$14.95 per month. Although there is no affiliation with your local phone company, the charges will appear on the OAN, ILD, PaymentOne, or The Billing Resource bill page billed on behalf of FraudAlertGuard.com. You will receive an email within 24 hours confirming our receipt of your new identity theft prevention service order and we will begin processing your order. There is no long term commitment and you may cancel at any time, with no cost to you, by contacting us at 1-866-932-9880, writing to us at FraudAlertGuard.com, LLC Attn: Customer Service, 301 Route 17, Suite 800, Rutherford, NJ 07070 or e-mailing us at customerservice@FraudAlertGuard.com.

AT&T End Users: You have the right to dispute the FraudAlertGuard.com charges billed on your local telephone bill. You are not legally responsible for FraudAlertGuard.com charges incurred by minors or vulnerable adults without your consent. Your local telephone service will not be disconnected because you fail to pay a charge by FraudAlertGuard.com, except that nonpayment of certain regulated telecommunication charges may result in disconnection of service in Alabama, Florida, Georgia, Kentucky, Louisiana, South Carolina and Tennessee. Enhanced Telecommunications Service Providers may employ other agencies to collect delinquent charge, even if your local phone company has previously adjusted them from your telephone bill.

**Order Now**